



UNISOURCE SOLUTIONS

POST-PANDEMIC: THE FUTURE OF WORKPLACE STRATEGY

FRI APR 24 2020 11:00AM-12:00PM

 BEHNISCH ARCHITEKTEN



CoWorkr®

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thriving workplaces

Industry veteran Rick Bartlett (President, Unisource Solutions) leads a panel discussion of experts focusing on what to expect in the post-pandemic workplace. He and the panel will cover topics including workplace and architectural strategy, occupancy management and workspace optimization.

PANEL GUESTS:



Kristi Paulson, AIA
Behnisch Architekten



Elizabeth Redmond
CoWorkr



Tammy Kosloff & Ala Sobierajski
HuddleHQ

Webinar Host: Unisource Solutions



Introduction: Jim Kastner
CEO, Unisource Solutions



Moderator: Rick Bartlett
President, Unisource Solutions



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6 ESSENTIAL ACTIVITIES





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WORKPLACE OF THE FUTURE: END TO END SOLUTION

SHORT-TERM: NOW

Prepare the Building

- Visitor Guidelines
- Building Entry & Reception
- Frequently touched surfaces plan
- Containment control room post occupancy

Prepare the Workspace

- Who will return to work?
- Define Workforce Arrival Experience Expectations
- Change Management & Mitigating Workforce Anxiety Communication plan
- Create a Social Distancing Plan and 6 foot Protocols
- Distribute Workplace Hygiene Protocols and Employee safety guidelines
- Cleaning, Dissecting, Hygiene and Supplies plan
- Define Safety & Wellbeing objectives
- Define a process to capture workplace analytics
- Service providers in line with objectives & strategy

MID-TERM: BY AUGUST

Learn and Adapt

- Analyze workplace data and adapt accordingly
- New Policies, Practices and Compliance requirements documented
- New Workplace Operations
- Establish KPI & Objectives Dashboard

LONG-TERM: BY DECEMBER 2020

Workplace Strategy

- Define Long-term Workplace Strategy
- Implement a data driven office workplace space plan
- New approaches to drive employee effectiveness
- Enable collaboration between teams and organizations
- Employee Learning Platforms
- Employee Rewards & Recognition



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TEAM OBJECTIVES

PREPARE THE
WORKPLACE

RETURN TO WORK
PLAYBOOK

FRAMEWORK TO DEVELOP
LONG TERM WORKPLACE
STRATEGY

PREPARE THE
WORKFORCE

MITIGATING
WORKPLACE ANXIETY

HOW COMPANIES ARE REACTING TO PANDEMIC? ANY CHANGE MANAGEMENT LESSONS LEARNED?

- **Current state: largest remote / work from home pilot in the history**
- **New reality of work:**
 - Individual aspects
 - Organizational challenges
- **What matters moving forward**



RETURNING TO THE OFFICE: SHORT TERM SOLUTIONS AND TOOLS TO EASE THE TRANSITION

- How do employers and staff move back into the new post-COVID-19 paradigm?
- New:
 - Protocols
 - Planning practice
 - Amenities
- Work-mode shift



LONG TERM CORPORATE REAL ESTATE IMPACTS

- How much space is needed?
- Opportunities for transformational strategies
- Re-shaping the objectives & workplace
- We will prevail and thrive again!





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AN ESTIMATED **70% OF AMERICAN OFFICES**
USE SOME FORM OF THE OPEN PLAN.

THAT'S A GOOD THING!





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THE CONNECTED WORKPLACE

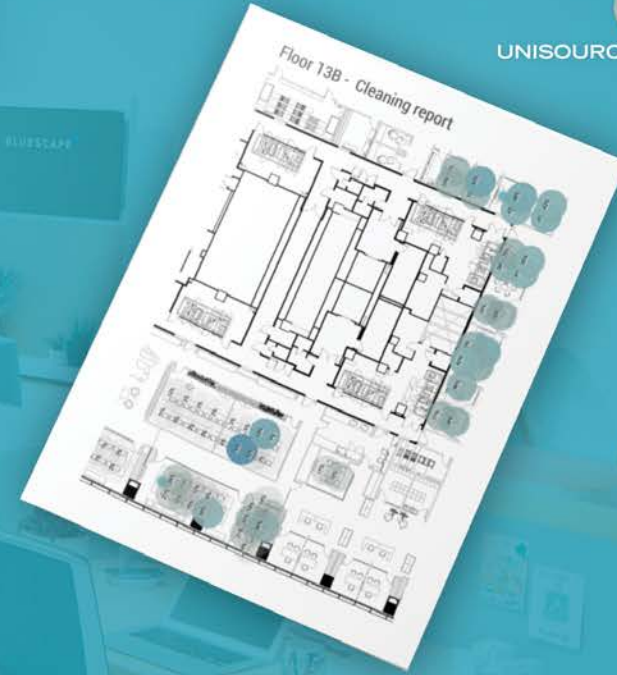
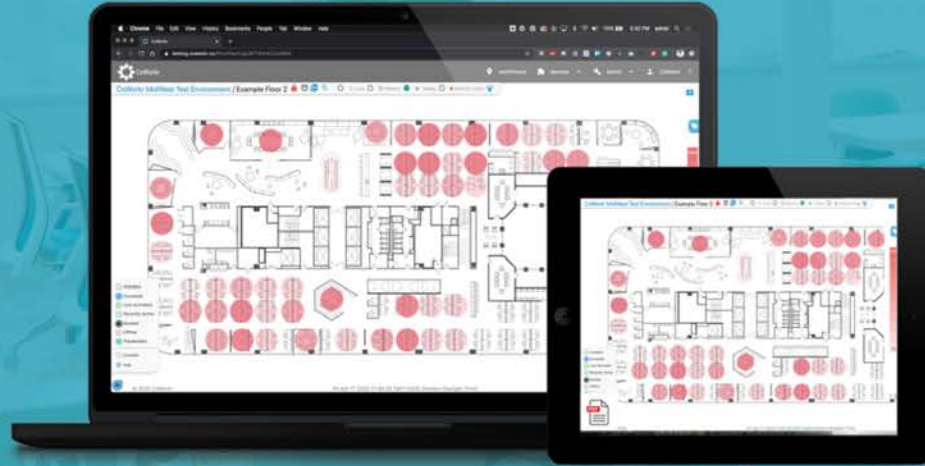
Once you bring your workplace online, that sensor network can inform a number of functions and systems within the space.

- 01 | Manage daily utilization
- 02 | Perform demand-based and efficient cleaning services
- 03 | Help workers find a clean space to work
- 04 | Control HVAC & electrical based on occupancy
- 05 | Predictive analytics





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CLEAN VISION

Find a Sanitized Place to Work

- Load App on Office Display or Kiosk
- Stream Current Use for the Day
- Allow Workers to Find a Lesser-used Seat



SMARTER JANITORIAL

Export/View Daily Use Data

- View App or Export PDFs of Daily Use Data
- Set Cleaning Interval to Customize Timeframe
- Efficient Data-Driven Cleaning Service



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THANK YOU FOR JOINING US



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